

CONTENTS

ACKNOWLEDGMENTS xi

INTRODUCTION 1

i. Social Responsibility and Integrity 2

ii. Socially Responsive Professionals 5

I. Social and Moral Theory

- 1 INTEGRITY, SELF, AND VALUE PLURALITY 11
 - i. The Communitarian Self* 12
 - ii. Achieving Integrity* 15
 - iii. The Value of Value Plurality* 19
 - iv. Being Committed* 22
 - v. Integrity and Maturation* 26

- 2 SOLIDARITY AND MORAL SUPPORT 28
 - i. Solidarity and Bonds of Sentiment* 29
 - ii. Self-Perception and Group Identity* 33
 - iii. Collective Conscience and Moral Support* 37
 - iv. Solidarity and Humanity* 40
 - v. Solidarity as a Motivational Force* 44

- 3 COLLECTIVE CONSCIOUSNESS AND MORAL AUTHORITY 47
 - i. What Some Mainly Dead, and Largely Forgotten, Folks Had to Say* 48
 - ii. What Some Eminently Alive Cognitive Philosophers Are Saying* 52

- iii. *Some General Implications for Social and Moral Theory* 57
 iv. *Two Examples* 61
- 4 SOCIALIZATION AND INSTITUTIONAL EVIL 65
 i. *Dehumanization in Bureaucracies* 66
 ii. *Reconceiving Institutional Socialization* 71
 iii. *Anonymity, Institutions, and Critical Theory* 76
 iv. *Shame, Guilt, and Institutional Evil* 81
- 5 SOCIAL RESPONSIBILITY 86
 i. *Toward an Ethic of Responsibility* 88
 ii. *The Social Dimension of Responsibility* 92
 iii. *Feminism and the Primacy of Relationships* 95
 iv. *Critics of an Ethic of Responsibility* 98
 v. *A New Approach to Social Responsibility* 102
- II. Practical Applications**
- 6 PROFESSIONAL INTEGRITY 107
 i. *Having Integrity as a Professional* 108
 ii. *Public Relations: An Integrity Case Study* 111
 iii. *Organizational Constraints on the Professional* 113
 iv. *Professional Solidarity* 117
 v. *A Dual Standard of Professional Integrity* 119
- 7 CONFLICT OF INTEREST 123
 i. *Real Estate Brokers: Constant Conflicts?* 125
 ii. *Postmodernism and the Interests of the Self* 128
 iii. *Deception and Client Autonomy* 131
 iv. *Fiduciary Duties and Professional Responsibility* 135
- 8 LEGAL ADVOCACY 139
 i. *A Model of Nonadversarial Advocacy* 140
 ii. *Problems with Nonadversarial Advocacy* 143
 iii. *Cooperation and Participation* 145
 iv. *Empathy, Sensitivity, and Advocacy* 149
- 9 CHALLENGING MEDICAL AUTHORITY 153
 i. *Two Christian Science Refusal Cases* 154
 ii. *Christian Science* 156
 iii. *Medical Authority* 160
 iv. *Authority in a Pluralistic World* 163
 v. *Seeking a Compromise* 166

CONTENTS ix

10	SCIENTIFIC WHISTLE-BLOWING AND PROFESSIONAL SOLIDARITY	171
	<i>i. The Problem of Whistle-Blowing in Science</i>	172
	<i>ii. Critical Solidarity and Socialization</i>	175
	<i>iii. Protecting Whistle-Blowers</i>	177
	<i>iv. Concluding Remarks</i>	180
	BIBLIOGRAPHY	185
	INDEX	197