

# Contents

## Section 1

### Social and Psychological Aspects of the Nurse's Role

Introduction . . . . .	3
MEETING PATIENTS' PSYCHOSOCIAL NEEDS IN THE GENERAL HOSPITAL . . . . .	6
<i>Esther Lucile Brown</i>	
THE IMPORTANCE OF THE EXPRESSIVE FUNCTION IN PREOPERATIVE PREPARATION . . . . .	16
<i>Rhetaugh Graves Dumas, Barbara J. Anderson and Robert C. Leonard</i>	
A SOCIOLOGICAL ANALYSIS OF THE NURSE ROLE . . . . .	29
<i>Miriam M. Johnson and Harry W. Martin</i>	
THE ROLE OF THE HOSPITAL NURSE: IS IT INSTRUMENTAL OR EXPRESSIVE? . . . . .	40
<i>James K. Skipper, Jr.</i>	

## Section 2

### The Importance of Communication

Introduction . . . . .	51
COMMUNICATION AND THE HOSPITALIZED PATIENT . . . . .	61
<i>James K. Skipper, Jr.</i>	
EXPLANATION TO THE PATIENT . . . . .	82
<i>Margaret Aasterud</i>	
NURSES' SENSE OF ADEQUACY AND ATTITUDES TOWARD KEEPING PATIENTS INFORMED . . . . .	87
<i>Joan S. Dodge</i>	
THE EFFECT OF TYPES OF COMMUNICATION ON PATIENTS' REACTIONS TO STRESS . . . . .	92
<i>Mary E. Meyers</i>	

TALKING WITH PATIENTS . . . . .	101
<i>Brian Bird</i>	
WHAT IS THE PATIENT SAYING? . . . . .	102
<i>Ruth G. Elder</i>	
AN EXPERIMENTAL TEST OF THE IMPORTANCE OF COMMUNICATION SKILLS FOR EFFECTIVE NURSING . . . . .	110
<i>Mary B. Tarasuk, Julina P. Rhymes and Robert C. Leonard</i>	
GIVING THE PATIENT AN ACTIVE ROLE . . . . .	120
<i>Phyllis A. Tryon and Robert C. Leonard</i>	
REASSURANCE . . . . .	127
<i>Dorothy Gregg</i>	
<b>Section 3</b>	
<b>The Patient's View of His Situation</b>	
Introduction . . . . .	139
ORIENTALS ARE STOIC . . . . .	143
<i>André M. Tao-Kim-Hai</i>	
HOW THE SICK VIEW THEIR WORLD . . . . .	155
<i>Henry D. Lederer</i>	
"SHOULD THE PATIENT BE TOLD THE TRUTH?" . . . . .	167
<i>Paul H. Brauer</i>	
A WAY OF DYING . . . . .	179
<i>Anonymous</i>	
A CASE OF A "PSYCHOTIC" NAVAHO INDIAN MALE . . . . .	184
<i>Donald P. Jewell</i>	
ANTHROPOLOGICAL PERSPECTIVES ON MEDICINE AND PUBLIC HEALTH . . . . .	195
<i>Benjamin D. Paul</i>	
DIVERSITIES IN CONCEPTIONS OF HEALTH AND PHYSICAL FITNESS . . . . .	206
<i>Barbara Baumann</i>	
THE NURSE FROM THE PATIENT'S POINT OF VIEW . . . . .	219
<i>Daisy L. Tagliacozzo</i>	

**Section 4**

**The Structural and Cultural Context of Patient Care**

Introduction . . . . .	229
THE SOCIAL STRUCTURE OF A GENERAL HOSPITAL . . . . .	233
<i>Robert N. Wilson</i>	
IT DEFIES ALL LOGIC—BUT A HOSPITAL DOES FUNCTION . . . . .	245
<i>Hans O. Mauksch</i>	
THE NURSE: COORDINATOR OF PATIENT CARE . . . . .	251
<i>Hans O. Mauksch</i>	
TOO MANY NURSES MAY BE WORSE THAN TOO FEW . . . . .	266
<i>Peter Kong-Ming New, Gladys Nite and Josephine Callahan</i>	
THE LANGUAGE OF THE HOSPITAL AND ITS EFFECTS ON THE PATIENT	272
<i>Anna Teresa Baziak and Robert Knox Dentan</i>	
MEDICAL VOCABULARY KNOWLEDGE AMONG HOSPITAL PATIENTS . . . . .	278
<i>Julian Samora, Lyle Saunders and Richard F. Larson</i>	
SOME SOCIAL FUNCTIONS OF LAUGHTER . . . . .	292
<i>Rose Laub Coser</i>	
THE SCHIZOPHRENIC NO-SOCIETY . . . . .	306
<i>Robert Sommer and Humphry Osmond</i>	

**Section 5**

**Doctor, Nurse and Patient: Role and Status Relationships**

Introduction . . . . .	325
BECOMING A NURSE: A SELECTIVE VIEW . . . . .	327
<i>Hans O. Mauksch</i>	
THE PROFESSIONAL EMPLOYEE: A STUDY OF CONFLICT IN NURSING ROLES . . . . .	341
<i>Ronald G. Corwin</i>	

xxiv CONTENTS

INTERPERSONAL CONFLICT IN THE OUTPATIENT DEPARTMENT . . .	356
<i>Mary Malone,</i> <i>Norman H. Berkowitz and</i> <i>Malcolm W. Klein</i>	
SOCIAL INFLUENCE AND THE SOCIAL-PSYCHOLOGICAL FUNCTION OF DEFERENCE: A STUDY OF PSYCHIATRIC NURSING . . . . .	366
<i>William A. Rushing</i>	
STATUS-ORIENTATIONS IN NURSING . . . . .	377
<i>Robert K. Merton</i>	
NURSE AND PATIENTS: TIME, PLACE, AND DISTANCE . . . . .	384
<i>Bernard E. Segal</i>	
Index . . . . .	395